



ELMIRA COLLEGE

## FAQ's for Students and Families

*(As of 1/14/21. This document will be updated as needed.)*

Please submit COVID-19 questions to [covid19@elmira.edu](mailto:covid19@elmira.edu).

**Q: I think I missed an email about an update. Is the information posted somewhere?**

A: Yes. Communications to students are posted on the homepage of [MyEC](#). Login is not required, so parents can also access this information.

**Q: Do residential students need to be tested prior to returning to campus?**

A: Yes. Residential students will need to provide results from a negative COVID-19 test dated within 5 days of return. The test results should be uploaded to the student health portal, <https://elmira.studenthealthportal.com/> (use your EC username and password to log in, go to the "document upload" tab, browse documents and upload to the portal).

**Q. Do commuter, part-time and graduate students need to provide negative test results prior to returning to campus?**

A. No. Testing for all, non-nursing commuter, part-time and graduate students will take place on **January 27, 28, and 29 from 9:00 a.m.-4:00 p.m., in Morris Classroom, Meier Hall**. You do not need an appointment. **All commuter nursing students** should stop into the Clarke Health Center **Wednesday, January 13 through Friday, January 15, between the hours of 9:00 a.m. and 4:00 p.m.**, to be tested. You do not need an appointment.

**Q. I've already received the vaccine. Do I have to follow all of the COVID-19 protocols?**

A. Yes. It is important for those who may have received the vaccine to continue to follow these protocols. While the vaccine helps protect you from contracting the virus, it does not reduce your risk of spreading the virus.

**Q: I've already received both doses of the vaccine; do I still need to be tested?**

A: Yes. We want to make sure the vaccine is doing its job.

**Q. I normally work on the weekends and head home in-between my shifts. Will I be able to go back and forth to campus?**

A. No, once you are on campus you may not travel home. Please keep this in mind when you are making plans.

**Q: What types of activities is Elmira College planning to keep students occupied for Term II?**

A: Our office of Campus Life is planning a diverse calendar of virtual activities for students including workshops, gameshows, interactive events and movies.

**Q: Will the College provide testing for students who are on campus?**

A: Yes. The College will conduct on-campus, random sampling of students and employees through the end of the academic year. Those selected each week for the random test will be notified and should report to the Clarke Health Center.

**Q: What symptoms are students exhibiting?**

A: While we cannot share specific information about specific students, the majority of students who exhibited symptoms in Term I experienced a cough, headache, and/or loss of taste and smell. If a student is experiencing these symptoms, they should contact the Clarke Health Center. It is vitally important for the CHC staff to know which students may have the virus in order to help stop the spread. All information is confidential.

**Q: How are students being cleared from isolation or quarantine?**

A: According to the CDC and local Health Departments, the mandatory 10-day quarantine will "clear" a student from quarantine provided no symptoms develop. Students in isolation must complete the 10-day isolation period after testing positive or from the onset of symptoms.

**Q: Will the College be offering vaccines to students?**

A: College administration is monitoring vaccine distribution, and will update the campus community as information becomes available.

**Specific to Residential Students/Families**

**Q: For those living on campus how do the meals work?**

A: Prior to the beginning of the 2020-2021 academic year, the dining room capacity was reduced by 50% and seating at tables spaced to limit the number of customers per table in support of physical distancing protocols. Laminated signage on tables instruct students to sit in residence hall groupings. While the campus falls within the Orange Zone, meals will be offered in a takeout format.

**Q: What measures are being done to ensure that the buildings, bathrooms and other communal spaces remain clean and sanitized?**

A: Buildings and Grounds is sanitizing all common spaces as well as the bathrooms using CDC recommended cleaning products. For those in quarantine or isolation spaces, additional measures are being taken to ensure that those spaces remain clean and sanitized. Full details on cleaning and disinfecting procedures can be found in the [College's 2020-2021 Coronavirus Guidelines](#).

**Q: If my student feels sick what should they do?**

A: During business hours please have them call the Clarke Health Center at 607-735-1750. If after hours, they should contact Campus Safety at 607-735-1777 and a Campus Safety Officer

will contact appropriate staff for follow up. Those in quarantine and isolation have been given additional information about who to contact. That information is [posted on MyEC](#), under Coronavirus Resources.