

ELMIRA COLLEGE

OFFICE OF THE PRESIDENT

January 28, 2026

Hello Elmira Community,

We want to acknowledge the increased concerns regarding heating in the residence halls. As outdoor temperatures drop, our historic buildings and aging HVAC systems experience additional strain, which can result in uneven or intermittent heat. We are sorry for the discomfort these temporary issues may cause.

The fastest and most effective way to address a cold room is to notify your RA, who can submit a work order on your behalf. After hours, your RA will escalate the request as needed. An RA submitting a work order alerts the Buildings & Grounds team to the issue and allows them to respond as quickly as possible. In most cases, concerns are resolved promptly through measures such as sealing windows, uncovering or unblocking registers, or adjusting airflow.

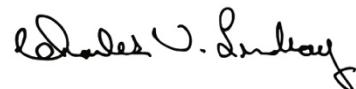
Please note that Buildings & Grounds does not enter student rooms without an active work order. The only exception is when a broader, systemic issue is identified that requires inspection of multiple rooms. Because heating conditions can vary significantly—even between adjacent rooms—it is essential that each affected room submit its own report. Anytime you experience an issue in your living space, please contact your RA.

We understand how frustrating it can be to wake up in a cold room. However, due to the wide range of causes and individual experiences, the College does not offer discounts or refunds on room charges related to heating interruptions. This policy is outlined in your signed Housing Agreement and the College Catalog. When heating concerns arise, Residence Life can work with you to explore available options, including a room change, to help ensure your comfort.

Long-term solutions to modernize our heating systems are under discussion, though these projects would require taking entire buildings offline for extended periods and would result in significant disruption. In the meantime, we remain confident that our Buildings & Grounds team can continue addressing individual issues effectively throughout the winter season. Please continue reporting heating concerns to your RA so we can monitor conditions and respond promptly.

Sincerely,

Sincerely,



Chuck Lindsay, PhD
President