



ELMIRA COLLEGE

OFFICE OF INFORMATION TECHNOLOGY

March 27, 2020

The Elmira College Information Technology staff would like to remind everyone to exercise caution when receiving e-mails or communicating on the Internet. We have heard additional reports of spammers attempting to impersonate Elmira College employees and students in an effort to defraud those individuals of money and identity. Please use extra caution when communicating, whether by e-mail or by phone. Bank fraud, including direct deposit requests, is becoming more frequent and more crafty. Scammers are using every possible tact in an effort to exploit people.

Please continue to exercise caution and thoroughly scrutinize e-mails and phone calls. In general, the old adage "if it's too good to be true, it probably is" holds true. In times like these, it is even more important to question and fully evaluate any request made to you for personal or financial information.

As a reminder, Elmira College Information Technology staff will never ask users for their password over the phone. If you believe your EC credentials and account information has already been compromised, please contact the IT Help Desk (helpdesk@elmira.edu or 607-735-1915) to work with us on resetting your password.

Thank you.

Brandon Burleigh
Deputy CIO